

Appendix 1: Summary of information requested and major action points arising from the Middlesbrough Independent Improvement Advisory Board (MIIAB) July 2024 meeting

Information requests
External Audit Value for Money report 2021/22 to 2022/23 – presented to Audit Committee on 25 July 2024
Statistics on engagement undertaken in recruitment hub sessions
Data on engagement undertaken with Members as part of the Member Gateway project.

Major comments / action points
Consider undertaking lessons learned approach to build on the good practice coming out of the Councillor Gateway development.
That the Council should increase pace around development of a Target Operating Model.
That the Council should progress plans to develop a more integrated approach to performance, finance and risk.
The Council should consider use of pre-scrutiny in relation to transformation.
Benefits realisation information should be embedded within the Council's Communications plan.